

## Quality Assurance

Autism Hampshire is committed to delivering high quality autism focused services in a timely, efficient, effective manner to people on the autism spectrum and their families. We see quality as the whole organisation working together and with others to ensure we do the right things in the right way.



Our Centre of Excellence Charter. Autism Hampshire:



- Understands the impact autism has on the lives of people and supports them to manage this.
- Puts the needs and wants of people we support at the heart of everything we do.
- Leads, motivates, and supports our staff to provide the best services possible.
- Develops the skills of our staff by actively involving them in developing and improving our services.
- Works in harmony with our neighbours, local communities to provide a supportive, safe and sustainable environment for all.
- Provides consistent, efficient, effective autism focused services based on the individual's needs and aspirations.
- Focuses on achieving the best outcomes for all those involved in Autism Hampshire.
- Reflects on past performance, considers new developments and continually improve our practice knowledge and services.
- Works in partnership with all key stakeholders.
- Tirelessly works hard to achieve KPIs in commissioned contracts.

## Assessment, Audits and Inspections



Our services are regulated by the Care Quality Commission (CQC), who monitor our compliance through various sources including Self-Assessment Reports and Inspection Visits. Please visit [Autism Hampshire CQC reports](#) for copies of our latest Inspection reports.

We regularly review the support we provide to people through their personal support plan and actively involve them in these reviews. We also carry out regular self-assessments, quality, health, safety visits to our services and carry out Person Centred Quality Audits.

